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## **REGISTRATION FORM**

To register in the Professional Case Management in the Military Setting, Part I, please click [here](#)

To register in the Professional Case Management in the Military Setting, Part II, please click [here](#)

If not registering online, please complete the following (*please print or type*):

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Phone (Day): \_\_\_\_\_

Name of Agency: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

E-Mail Address

\_\_\_\_\_

Return registration:

OU College of Nursing  
Continuing Education Department  
PO Box 26901  
Oklahoma City, OK 73126-0901

**For more information, please  
contact Sandra McConnell  
Phone: (405) 271-2062  
Fax: (405) 271-2818  
E-mail: [NursingCE@ouhsc.edu](mailto:NursingCE@ouhsc.edu)**



# **PROFESSIONAL CASE MANAGEMENT IN THE MILITARY SETTING**

**PART 1  
&  
PART 2  
ONGOING  
ONLINE  
COURSE**

DEVELOPED BY  
THE UNIVERSITY OF OKLAHOMA COLLEGE OF NURSING

## Professional Case Management in the Military Setting



**Part I:** Professional Case Management in the Military Setting is a continuing education certificate course and is structured for 53 contact hours of self-paced study with online student-to-student interaction with faculty guidance. It is especially suited for military health care providers, licensed nurses, and social workers who have little experience in case management and may not yet have obtained certification in case management.

**Part II: Advanced** Professional Case Management in the Military Setting is a continuing education certificate course and is structured for 30 contact hours of self-paced study with online student-to-student interaction with faculty guidance. It builds upon the coursework found in Part I and utilizes case studies as a learning tool.

### CE Credit

Those completing Part I of the course will be awarded **53 contact hours**. Those completing Part II of the course will be awarded **30 contact hours**.

The University of Oklahoma College of Nursing is an approved provider of continuing nursing education by the Colorado Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Approval expires August 31, 2010.

## Part I



### Course Objectives

- ◆ Describe the essential functions, various roles and practice settings of case management.
- ◆ Review legislation which has impacted case management.
- ◆ Identify the standards of practice for case management.
- ◆ Describe the processes of case management assessment, consultation and referral.
- ◆ Describe resource and utilization management issues in the current healthcare delivery system.
- ◆ Discuss key concepts regarding the case managers' relationship with the client/consumer.
- ◆ Identify issues pertinent to care recording and documentation.
- ◆ Discuss the process for evaluating client/consumer outcomes.
- ◆ Describe pertinent legal and ethical issues.
- ◆ Review professional case management resources and certification requirements.

### Modules

- I. Case Management Roles and Functions
- II. Historical Basis of Case Management
- III. Standards of Practice
- IV. Integrated Care Management
- V. Health Care Delivery System
- VI. Soldier/Family Relationships with the Case Manager
- VII. Documentation of Essential Functions of Case Management
- VIII. Outcomes Management
- IX. Case Management Considerations in Legal and Ethical Issues
- X. Professional Case Management



## Part II



### Course Objectives

- ◆ Develop skills to effectively manage case management administration.
- ◆ Discuss strategies to manage difficult case management challenges..
- ◆ Describe future industry trends in case management.
- ◆ Analyze complex case studies of special populations.

### Modules

- I. The Role of the Advanced Case Manager
- II. Managing Complex Case Management Challenges
- III. Effective Case Management Administration
- IV. Future Industry Directions of Case Management
- V. Complex Case Studies Analyses:

## Facilitators

### *Linda Baird MS, APRN-BC*

Linda is faculty at the University of Oklahoma College of Nursing. For the past two decades, she has taught undergraduate nursing students and worked as a case manager for the Advantage Program at the OU College of Nursing. Linda is currently certified and working as a psychiatric/mental health clinical nurse specialist in a private practice.

### *Sheryl Buckner MS, RN-BC, CNE*

Sheryl is faculty at the University of Oklahoma College of Nursing. For the past decade, she has taught undergraduate nursing students and worked as a case manager for the Advantage Program at the OU College of Nursing. Sheryl is currently certified by the American Nurses Credentialing Center in Case Management and is certified by the National League for Nursing in Nurse Education. She currently works in the Continuing Education department at the OU College of Nursing as the Academic and Staff Developer.

- ❖ Accommodations on the basis of disability are available by calling (405) 271-2062 in advance.
- ❖ The University of Oklahoma is an equal opportunity institution.
- ❖ Brochure printed and distributed at no cost to the taxpayers of the State of Oklahoma.